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Place and date

AKCES DANCE
8a Gościńska Street
30698 Cracow
Poland

Product complaint form

CUSTOMER DETAILS	
Full name:	
Home address:	
Phone:	
E-mail address:	
COMPLAINT INFORMATION	
Name of product/service:	
Date of purchase:	
Date of issue:	
Description of quality issue:	----- ----- ----- ----- -----
DESIRED SOLUTION (please tick appropriate)	
<p>1. Exchange or free of charge repair.</p> <p>2. Reduction of the price by amount of (in words:) PLN. Please return the given amount to the bank account: (please provide IBAN and BIC/SWIFT code).</p> <p>3. Full Refund Please return the total amount to the bank account: (please provide IBAN and BIC/SWIFT code)</p>	
Information	
<p>1. Akces Dance Sp. z o.o. is responsible for quality of shoes and removal any shoe defects.</p> <p>2. Complaints are investigated within 14 days from the day of receipt by our manufacture.</p> <p>3. According to standard procedures, in case of an accepted complaint, our company undertakes all the efforts to remove the issue as soon as possible.</p> <p>4. In case of shoe size adjustment, a visit to our manufacture may be necessary under the following address: Akces Dance 8 Gościńska Street Cracow (during the working hours from Monday to Friday from 8:00 AM to 2 PM).</p>	
Client's signature	Confirmation of receipt Date, signature or company seal
Final decision regarding the submitted complaint:	